

Case Study



# Yolk Recruitment partners with Welsh Government to fill key digital roles in Public Sector.





The Centre for Digital Public Services (CDPS) supports the public sector in Wales to design and build better public services, which meet the needs of those who use them. They are funded by the Welsh Government and are supporting them to meet the outcomes in the Digital Strategy for Wales.

Following a competitive tender process, Yolk Recruitment were selected as CDPS's exclusive recruitment partner in a contract worth up to £15,000,000 and helping public sector organisations in Wales to fill critical Digital Data & Technology (DDaT) roles.

Since the contract went live in April 2023, Yolk Recruitment has successfully filled several contract and permanent positions for CDPS as well as for other public sector organisations who have accessed Yolk Recruitment's services through the enabled contract. The positions filled for CDPS directly include, but are not limited to:

- ✓ User Researchers - all levels
- ✓ User Centred Design - all levels (inc. apprenticeships)
- ✓ Delivery - all levels (inc. Head of Delivery)
- ✓ Technical Architect
- ✓ Business Analysts
- ✓ Welsh Translators
- ✓ Governance Officer
- ✓ Head of Operations
- ✓ People Lead



In total, Yolk has places **15 permanent hires, 1 fixed term hire, and 16 individual contract appointments**, many of which have subsequently been extended.

Some of the services provided by Yolk:

- ✓ Managing CDPS' careers inbox to ensure consistency of service
- ✓ Providing redacted CV's and supporting meetings
- ✓ Capturing C&I data and reporting monthly
- ✓ Hosting a landing page about enabled contract and how other public sector organisation can via the contract
- ✓ Creating sift documents and interview packs for CDPS
- ✓ Candidate experience surveys
- ✓ Arranging and booking interviews as well as managing panel interview feedback
- ✓ Managing offers, start dates, and supporting with candidate onboarding
- ✓ Monthly reporting suite detailing spend, live contractors, EDI data, recruitment metrics, and candidate and client feedback

Very swift responses and support - one of the best recruitment processes I've been through, Yolk were really helpful.

Candidate



As well as filling roles for CDPS directly, the enabled contract allows other public sector organisations to access York's services. So far, York has also successfully placed with Welsh Local Government Association, where we placed several contract and permanent Project / Delivery Managers.

**York were incredibly helpful, supporting my application and offering guidance in my supporting document. They are a credit to the industry.**

**Candidate**

York also worked with The Vale of Glamorgan Council via the enabled contract to fill a pivotal Head of Digital position. This position was also recruited first time. Through this contract, York has saved tens of thousands of pounds for the public sector in Wales.



**York Recruitment's strategic approach and expertise were instrumental in securing the perfect candidate for our Head of Digital vacancy. Their ability to cast a wide net, ensuring a diverse and high-calibre talent pool, made the recruitment process seamless. York's collaboration with us through the CDPS enabled contract streamlined the engagement, allowing us to focus on what truly matters: finding the right person for the job. Their dedication to removing barriers and fostering inclusivity was evident, ultimately resulting in a successful appointment that aligns with our vision for a modern, digitally skilled public sector in Wales.**

**Gemma Williams, Vale of Glamorgan Council**

# Ready to let Yolk help you find the perfect fit?

## Contact the team.



**Nici Jones**

Manager | Public Sector & Not-For-Profit

nici.jones@yolkrecruitment.com  
07458 161 402



**Luke Cox**

Senior Talent Consultant | Public Sector & Not-For-Profit

luke.cox@yolkrecruitment.com  
07458 160 673



**Jaydn Harding**

Talent Consultant | Public Sector & Not-For-Profit

jaydn.harding@yolkrecruitment.com  
07458 161 365

[www.yolkrecruitment.com](http://www.yolkrecruitment.com)  
029 2022 0078

**yolk** | Public Sector &  
Not-For-Profit